

Senior Experience Designe

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SUMMARY

I create engaging products and experiences that serve users' wants and needs. I get joy when products I create help users perform tasks to reach their goals. I seek to understand the user's pain points to create solutions based on users' insights. I am seeking a Lead UX opportunity to use my senior UX experience and serve as great team support. Learn from a forward-thinking team that puts collaboration and teamwork first.

EDUCATION

MAR 2020 - JUN 2020 MA MIT | Massachusetts Institute of Technology

Human-Computer Interaction

AUG 2018 - SEPT 2018 NYC General Assembly User Experience Design

FEB 2019 - APR 2019

General Assembly

User Experience Design Immersive

JUNE 2001 - OCT 2004 NYC Parsons School of Design

Fine Arts and Illustration/ Digital Design

LANGUAGES

English, Spanish, Portuguese

SKILLS

User Interface User Experience UX Strategy Wireframe Prototyping Heuristic Evaluation Usability Testing User Interviewing Creating Persona Icon Design Vector Graphics Avatar Illustration Graphic Design Photography

SOFTWARE

Sketch Figma InVision InVision Freehand Xcode (Basic) Adobe XD Keynote Adobe Illustrator

Adobe Photoshop

EXPERIENCE

FEB 2020 - PRESENT

Senior Product Designer | Verizon

Senior Product Designer at Verizon | Wearables, Mobile, and Tablet. Responsible for designing user interfaces for the new generation of products. Research to pixel-perfect design solutions for experiences that include the GizmoTab 3, the Gizmo Watch Next Generation, and the CareSmart Premium.

JUL 2019 - OCT 2019

Lead UX Designer | Prudential Financial

As a Lead UX Designer at Prudential, I was responsible for creating design solutions to simplify outdated website flows that prevented users from completing tasks when accessing their online accounts. My day-to-day involved meeting with stakeholders to align/understand business goals and needs. I created a detailed plan of action to address the project requirements, including the project timeline and expectations. My work scope included Group Insurance, Life Insurance, Annuity, and Retirement and the multiple touch-points for the "Get a Quote" user journey. I designed a series of cards for the current customer's dashboard displaying the multiple insurance coverage.

NOV 2016 - JUL 2019

UX/UI Designer | Infinity Classics International

Responsible for shaping and communicating the brand's experience through design. Defining the UX vision throughout the company ecosystem. Synthesizing of customer data to identify opportunities and recommend design solutions.

NOV 2013 - JUN 2016

Art Director/ Physical Product Designer | ERG Distributors

B2B and B2C. At ERG Distributors, I successfully led a small design team. I designed the user interface of physical products, including the company's top brands (CUATRO and TNT) Bluetooth speakers, from research to product photography. I created all promotional visual digital and printed material displayed at the Consumer Electronics Show(CES). I built ERG's strong online presence and helped maintained it.

JUL 2010 - OCT 2011

UX/UI Designer | United Nations (SIDSnet)

Responsible for creating the website wireframes, site map, user flow, and journey map. Created the website style guide and specs docs using Adobe Illustrator and Photoshop. I supported the handling of components to the engineering team. I maintained close communication with developers throughout the entire project, from initial design to launching day.

FEB 2009 - OCT 2010

UX/UI Designer | NYU Primary Sources

I created NYU's Primary Sources project from branding to website design. I created the website wireframes, site map and user flow using Adobe Illustrator and Photoshop. I created the website style guide and spec documentation for developers.

MAR 2007 - SEP 2010

Lead Physical Product Designer | CTA Digital

B2B and B2C Consumer Electronics business based in Brooklyn NY. At CTA Digital I wore many hats, from packaging designer to illustrator. I assembled and managed a design team of 4 people that included copy writer, translator, photo retoucher and designer. I participated in the development of accessories for mobile devices that included iPhone, iPod touch, Nintendo Wii, PSP, XBOX 360 among others.